

# Change Management

Darwin

**Human Resource &  
Computer Academy**

*training for your future*

## GENERAL INFORMATION

### Duration:

Full Day: 8:30am - 4:30pm

### Investment:

\$445 GST-Exempt  
Includes training reference  
material

### Who should attend?...

If you need to know:

- why business organisations must participate in effective change procedures;
- the common barriers to workplace change;
- the methods of overcoming resistance to change;
- the different change procedures and cycles;
- the leadership attributes that support effective change;
- the methods of encouraging others to accept and commit to change;
- the strategies that enable monitoring and evaluation of change; and
- the importance of innovation in the workplace.

For bookings contact:

**Tel: (08) 8941 2344**  
**Training@dhrc.com**  
**www.dhrca.com**

## COURSE CONTENT

### Topic 1: New Opportunities

- What is change
- Large and small scale change

### Topic 2: Initiating Change

- Potential changes
- SWOT analysis
- Identification of change opportunities
- Continuous improvement
- Making change work in your environment

### Topic 3: Change and Innovation

- Bringing innovation into the workplace
- Types of innovation
- Pitfalls
- Barriers to innovation

### Topic 4: Change Leadership

- Responsibility for initiating and implementing change
- Forecasting to pre-empt change
- Risk management
- Resistance to change
- Actively encourage contributions

### Topic 5: Change Leadership

- Celebrating success

COURSE OUTLINE

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Suite 2/2 Shepherd Street, Darwin  
GPO Box 1815, Darwin NT 0801